

FOR PRESS, PARTNERS & ANALYSTS

PITON-Global at a glance.

1 Geography, **8** delivery hubs

One-country delivery model

60+

Countries in supplier network

6

Core service lines

65+

Years combined leadership

COMPANY

Company	PITON-Global Inc.
Model	Vendor-agnostic BPO advisory
Headquarters	Manila, Philippines
Tagline	Out-Sourcing. Done Right.™
Website	piton-global.com

CORE SERVICE LINES

Customer experience · Back-office · Technical support · Finance · Trust & safety · Human-in-the-loop AI

GOVERNED UNDER

HITRUST CSF

SOC 2 Type II

ISO 27001

PCI DSS

HIPAA

GDPR

NAIC-Aligned

ABOUT PITON-GLOBAL

PITON-Global is a U.S.-headquartered, vendor-agnostic advisory that helps enterprises in regulated industries source and govern the right outsourcing partners — not a marketplace and not a reseller. Across customer experience, back-office, technical support, finance, trust & safety and human-in-the-loop AI, PITON-Global stands up KPI and compliance frameworks audited against HITRUST CSF, SOC 2 Type II, ISO 27001, PCI DSS and HIPAA before go-live.

SPOKESPEOPLE



John Maczynski

CEO & FOUNDER

Four-decade outsourcing veteran and former global EVP; leads the buyer-side advisory practice.



Ralf Ellspermann

CHIEF STRATEGY OFFICER

Long-tenured BPO operator; shapes delivery strategy and governance architecture.